

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 06<sup>th</sup> day of February' 2025**

**C.G.No.242/2024-25/Anantapur Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri. S.Sainath Reddy, Venkatmpalli,  
Narpala, Anantapur Dist.

Complainant

***AND***


1. Superintending Engineer/O/Anantapur
2. Assistant Accounts Officer/ERO/Anantapur (E)
3. Dy.Executive Engineer/O/Anantapur (E)
4. Executive Engineer/O/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that they are residing at Venkatmpalli Village and they are having lands in Sy.Nos. 182 and 183, that in Sy.No.182 they are utilizing agricultural service connection SC.No.710, but the respondents issued disconnection notice claiming that they are using the said service connection not in Sy.No.182 and the said notice is to be cancelled.



**02.** The said complaint was registered as C.G.No.242/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on field verification they found an open well in Sy.No.183 but it is currently under non-utilization and there is no power supply extended to the said open well to draw water and SC.No.710 is being utilized for the bore-well point dug in Sy.192/2 due to dried up bore-well point in Sy.No.182/2, that as per the rules in vogue the service connection should be utilized only in the Sy.No. as per the sanction and technical approval is mandatory for shifting of agriculture connection and the related documents such as no objection certificate issued by MRO to be submitted and the same was informed to the complainant asking him to register an application for shifting but the complainant did not come forward to register the application.

**03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on field verification they found an open well in Sy.No.183 but it is currently under non-utilization and there is no power supply extended to the said open well to draw water and SC.No.710 is being utilized for the bore-well point dug in Sy.192/2 due to dried up bore-well point in Sy.No.182/2, that as per the rules in vogue the service connection should be utilized only in the Sy.No. as per the sanction and technical approval is mandatory for shifting of agriculture connection and the related documents such as no objection certificate issued by MRO to be submitted and the same was informed to the

complainant asking him to register an application for shifting but the complainant did not come forward to register the application. The complainant did not attend the enquiry to deny the version of the respondents. Hence, accepting the version of the respondents since not rebutted by the complainant, the complainant is directed to register an application along with required documents as per rules for shifting of the location of the service connection. We find no reasons to cancel the notice issued by the respondents. The complaint is devoid of merits and is dismissed. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of February'2025.

*Cemy 06/02/2025*  
**CHAIRPERSON**

*K. Ramesh Babu*  
Member (Finance)  
*06/02/2025*

*[Signature]*  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Clery*  
*06/02/2025*